

DonorCentral 4.0

2018 System Requirements and Recommendations

This document details the software requirements and other technical considerations which must be met to use DonorCentral 4.0.

System Requirements:

While DonorCentral 4.0 is a hosted solution, users must have access to the Internet.

Software Compatibility Facts:

NOTE: All Microsoft products should be updated with the latest Service Packs available.

Operating Systems:

Workstations: Windows Vista, 7, or 8.

Servers: FIMS servers being used to upload data to DonorCentral must have Windows 2008 or later installed.

Web Browsers:

Certified Browsers:

DonorCentral 4.0 has been certified compatible with the following web browsers:

- Internet Explorer 9/10/11
- Mozilla Firefox (v46 or later)
- Google Chrome (v50 or later)

Default Settings:

All browsers were tested on default settings.

Any custom changes to the browser settings may cause compatibility issues.

- Zoom levels higher than 100%.
- If your browser blocks all cookies, you may experience problems logging in.
- Compatibility View in Internet Explorer can cause issues and should be turned off.

Disable Pop-up Blocker:

Your website should be added to the list of sites to allow pop-ups.

- For Internet Explorer, go to **Tools > Pop-up Blocker > Pop-up Blocker Settings**.
- For Firefox, go to **Tools > Options > Content tab > Exceptions** button.
- For Chrome, go to **Chrome Menu button > Settings > Show advanced settings**.

In the "Privacy" section, click the **Content settings** button.

In the "Pop-ups" section, click **Manage exceptions**.